



THE REASONABLE ACCOMMODATION PROCESS

The Rehabilitation Act of 1973 applies to the Postal Service™. The Act does the following:

- Prohibits discrimination, based on a disability, against qualified employees and job applicants.
- Imposes an obligation on the Postal Service to find reasonable ways to accommodate qualified individuals with disabilities.

The Americans with Disabilities Act Amendments Act (ADAAA) of 2008 amended the Rehabilitation Act so that it conforms to the ADAAA changes.

A Postal Service employee or someone acting on an employee's behalf may make an oral or written request for reasonable accommodation to the employee's supervisor or manager; the local manager, Human Resources; or the Reasonable Accommodation Committee (RAC). An applicant or someone acting on an applicant's behalf may make an oral or written request for reasonable accommodation to the examiner; the selecting official; the local manager, Human Resources; or as instructed in the job announcement.

The request will activate an informal, interactive process to determine if the individual is a qualified person with a disability and, if so, whether the Postal Service can provide accommodation so the individual can enjoy equal employment opportunity in the application process or in Postal Service employment.

The Postal Service will do the following:

- Contact the employee or applicant.
- Discuss the request with the employee or applicant.
- Explore reasonable accommodation.

The interactive process will take place at the earliest opportunity upon receipt of the request and the Postal Service will make a determination as promptly as possible.

Employees who are deaf or hard of hearing and require communication accommodations may submit an oral or written request to their supervisor or manager, the RAC Chair, or the District Disability Coordinator. Applicants who are deaf and hard of hearing and require communication accommodations must follow the instructions in the job announcement.

If the Postal Service denies a request for accommodation, the Postal Service notifies the employee or applicant of the reason for the decision and the name of the person or office that made the decision. The Postal Service will advise the employee or applicant of the following:

- The ability to participate in any informal dispute resolution process.
- The right to file an EEO complaint.
- Any other appeal rights to which the employee or applicant may be entitled.

This poster is a general reference for information purposes. For detailed information, see Handbook EL-307, *Reasonable Accommodation, An Interactive Process*, available in the following formats:

- Hard copy from your Human Resources Office and the Material Distribution Center.
- Online on the Postal Service's Intranet (PolicyNet at *blue.usps.gov*) and Internet (*about.usps.com*).